

Reference number CR1628

**Contact name**

john moman

**Are you submitting on behalf of an organisation?**

Yes

**Organisation name**

iga walloon

**Type of organisation**

Business

**Business size**

Small

**Industry**

Retail Trade

**Is your submission confidential?**

No

**Submission type**

Have Your Say

**Comment**

my comment is in realation to grocery/retail; the big get bigger, at what cost? some may say for the benefit of the customers hip pocket? others may say market dominance will lead to price inflation when competition is to insignificant to matter!! i say; looking into the future who wants our communities made up of big retail outlets with nothing unique or personal.

Small business offers so many oppurtunities to other small business. Big corporations are all about streamlining systems and part of that is minimising suppliers or making them jump to there desires by pushing there retail weight around. Small business is all about giving the customer what they want, supporting other small businesses by selling unique products and reacting to what a small communities needs are.

So, the question is; do we want a retail landscape made up of 'same here as there' or do we crave a diverse range of businesses unique to there community.

I say this because as woolworths and coles continue to grow independants will suffer, personally i have noticed the biggest change over my years with the relaxation of trading hours. From the reduction of sunday trade to public holidays and night trade, whenever these changes have occured not only has small business lost trade but also lost the oppurtunity to showcase how good we can be; a real alternative, if trading hours are to be dereugulated further My business will lose that last oppurtunity to impress customers that come in because we are open earlier than the majors and the flow on effects are imeasurable.

regards john